

PRESNow 24/7 Urgent and Emergency Care Advises Patients Not to Delay Medical Care During COVID-19 Outbreak

Increasing household accidents boost need for emergency room and urgent care

ALBUQUERQUE, N.M. (April 23, 2020) – As individuals follow social-distancing guidelines from the CDC and local health officials, many have postponed seeking medical care for non-COVID-19 related illnesses and injuries, which are on the rise. The delay is due in part to the misconception that all healthcare facilities are closed or overburdened. However, [PRESNow 24/7 Urgent and Emergency Care](#), a department of Presbyterian Hospital, is urging patients who need medical attention not to delay care and seek appropriate medical care.

As the provider of Albuquerque's only combined emergency room and urgent-care facility with both levels of care available under one roof, PRESNow 24/7 Urgent and Emergency Care is seeing an alarming uptick in patients who have been hurt or sick with non-COVID-19 related illnesses and delayed seeking medical attention. Postponing care for an illness or injury often worsens the condition. Patients have reported that they didn't seek immediate care because they were under the impression that healthcare facilities were overwhelmed with COVID-19 patients and would be able to treat them. However, PRESNow 24/7 Urgent and Emergency Care has capacity and continues to provide quality emergency and urgent care to those in need.

"While we urge patients to continue practicing social-distancing guidelines, we also understand that there are injuries or illnesses that need medical attention, and that is what we're here for. People still get sick and injured during this pandemic outbreak, and it is our responsibility to offer them healthcare when they need it, rather than delaying care that can positively affect their health," said Beth Sanchez, regional vice president of PRESNow 24/7. "We take the safety of our patients seriously, and while we hope that no one has to visit us because they're sick or injured, we want them to know that we're here and we care."

Common conditions that PRESNow 24/7 Urgent and Emergency Care has tended to within the past few weeks include injuries from trips and falls, sprains, cuts, burns and broken bones.

The safety and care of patients is the number one priority of PRESNow 24/7 Urgent and Emergency Care. With teams of experienced, trained and well-equipped healthcare professionals, the facilities are providing safe and reliable care during the COVID-19 outbreak. Each location has taken the recommended CDC precautions to continue to serve the community:

- Following the most rigorous CDC/HD sanitation guidelines for cleaning times and types of cleaning materials used
- Continuous disinfection wipe downs of all high-touch areas like the registration area, patient chairs, equipment, etc.



- Rapid identification of patients exhibiting any cold or flu symptoms and the requirement that they wear a protective mask
- Advising all personnel with any cold or flu symptoms to stay home

[PRESNow 24/7 Urgent and Emergency Care Paseo/San Pedro](#) is located at 6400 Paseo Del Norte Blvd. NE, Albuquerque, NM 87113 and may be reached at (505) 596-2100. [PRESNow 24/7 Urgent and Emergency Care Coors/Western Trail](#) is located 4515 Coors Blvd. NW, Albuquerque, NM 87120 and may be reached at (505) 596-2200. Both locations are open 24 hours a day, seven days a week. Appointments are never needed.

For patients needing emergency care, PRESNow 24/7 Urgent and Emergency Care is in-network with all insurance plans. If a patient's visit is for urgent care, PRESNow 24/7 Urgent and Emergency Care is in-network with many insurance plans. A full list of [in-network insurance plans](#) is available online.

For more information about PRESNow 24/7 Urgent and Emergency Care, see PRESNow247.org.

###

About PRESNOW 24/7 URGENT AND EMERGENCY CARE

PRESNow 24/7 Urgent and Emergency Care, a department of Presbyterian Hospital, is the only provider of combined emergency room and urgent-care centers under one roof in Albuquerque. The patient-centered retail-care model is built on a proven business system focused on concierge-level customer service and transparency. PRESNow 24/7 Urgent and Emergency Care locations have on-site lab equipment and a radiology suite with X-ray and multislice CT scanners. Locations are open 24 hours a day, seven days a week. Every patient is seen by an ER-trained physician. Patients only pay for the care they need, as objective criteria determine whether emergency or urgent care is required. This proven model establishes a cost-effective, personal and time-efficient way to deliver high-quality medical services at the appropriate cost, garnering long-term patient loyalty. PRESNow 24/7 Urgent and Emergency Care has two locations. The Paseo/San Pedro is located at 6400 Paseo Del Norte Blvd. NE, Albuquerque, NM 87113, and the Coors/Western Trail is located 4515 Coors Blvd. NW, Albuquerque, NM 87120. PRESNow 24/7 Urgent and Emergency Care is a joint venture partnership with [Intuitive Health](#). For more information, visit PRESNow247.org or follow us on [Facebook](#).

Media Contact:

Jo Trizila, TrizCom PR
Office: 972-247-1369
Cell/Text: 214-232-0078
Email: Jo@TrizCom.com