



Operation Kindness Announces In-Person Adoptions Beginning May 19

Guests Will Be Able to Meet and Greet Dogs and Kittens at the Newly Renovated Shelter

CARROLLTON, TX (May 19, 2021) – After a year of implementing a tele-adoption system to better serve and place homeless animals in homes during the pandemic, [Operation Kindness](#) is excited to announce the return of in-person adoption opportunities. The shelter is newly renovated with spacious areas welcoming guests in a safe and socially distanced environment. Community members looking to adopt will be able to visit the shelter and meet and greet adoptable dogs and kittens by appointment. Beginning Wednesday, May 19, the leading lifesaving shelter in North Texas is opening every day of the week from 9 a.m. to 5 p.m. to help homeless pets find loving families.

"We're thrilled to welcome the community back to the shelter while also providing opportunities for them to adopt a new family member. It's also an exciting time with all of the new improvements we've made to the shelter and the exceptional growth we've had," said Ed Jamison, CEO of Operation Kindness. "It's all due in part to our community supporters, and we feel it's the perfect time to invite visitors back and share this progress. We can't wait to see everyone and continue our lifesaving work to improve the lives of animals."



The decision to offer in-person appointments comes on the heels of summer when the weather is warmer, and the shelter can utilize its newly designed and spacious landscaped property to host potential adopters and adorable, adoptable dogs and puppies. Kittens and young cats will also be on-site for adoption, but adult cats will remain available for tele-adoption only due to how happy and well-adjusted they are in foster care. Moving them back to the shelter at this time will cause them stress, and Operation Kindness prioritizes animal wellness for all dogs and cats under their care.

For potential adopters interested in meeting and greeting a pet from the shelter, they can fill out an online adoption questionnaire and schedule an in-person appointment with a designated date and time. On the specified appointment day, staff will meet guests at the front door of the new adoption lobby to confirm the appointment.

After checking in, guests will then be taken to shelter's backyard specifically designed to support animal enrichment endeavors. Pet introductions will be conducted between families and dogs in the open, fresh air of the facility. For kittens and young cats, visitations and acquaintances will occur indoors in the meet and greet rooms. If adopters would like to take home a pet, there will be a review of medical and behavioral information, and all paperwork will be completed during the appointment. Pets will be able to go home with their new families the same day in most cases. Adult cats will continue to be available through the tele-adoption process over the phone.

To continue protecting staff, volunteers and guests at the shelter, Operation Kindness is implementing safety precautions to keep everyone protected. These include:

- Requiring all guests to wear a face mask or covering indoors
- Requiring staff and volunteers to wear masks indoors while interacting with guests

- Not requiring masks outdoors for guests who are fully vaccinated or when social distancing can be maintained
- Social distancing of at least 6 feet
- Enhanced cleaning of high-touch surfaces after each guest

Offering in-person appointments is a continuation of Operation Kindness' work to support homeless animals and the community who have been so generous in encouraging its lifesaving work. Most adoptions at the shelter during the pandemic were from tele-adoptions. While adoption numbers did look different from previous years, intake was down at shelters across the country due to COVID-19. By reopening just in time for the warmer season, Operation Kindness is making it a goal to place at least 5,000 dogs and cats into loving, responsible homes by this time next year. Adoptions provide pets with stability, kindness and care, an integral component of fighting against the complexity of animal homelessness.



Understanding that each dog and cat deserves an excellent quality of life in a loving home, Operation Kindness goes above and beyond to be a vital resource in the animal wellness space. By providing lifesaving pet resources through partnerships, programs and community support, the nonprofit organization impacts all aspects of animal care, including medical treatment, enrichment opportunities, behavioral challenges, pet food insecurity and more.

For over 45 years, thousands of homeless animals have been given an opportunity to find the love and support they need through Operation Kindness. Humane values and behaviors drive the organization to continue its mission with a passionate community that supports all animals' wellbeing.

Operation Kindness will begin offering in-person adoptions for dogs, puppies and kittens starting Wednesday, May 19, from 9 a.m. to 5 p.m. every weekday. For more information about the in-person adoption process, learn more on Operation Kindness's [blog](#) or reach out via email at ok@operationkindness.org or phone at 972-418-7297.

To learn more about Operation Kindness and its lifesaving endeavors, visit www.operationkindness.org.

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About Operation Kindness

Founded in 1976, Operation Kindness is a pioneer in North Texas for providing assistance to animals in need of medical care, companionship, and most of all, a home. In addition to pet adoptions, Operation Kindness provides extensive medical care for homeless animals, a foster program, a pet food pantry, a surrender prevention program, education to pet parents and volunteer opportunities. To learn more about Operation Kindness, please visit their website at www.OperationKindness.org.

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