



Operation Kindness Opens Contactless Pet Food Pantry By Appointment to Help Owners During COVID-19 Pandemic Temporary Assistance Program Provides Animal Food to Those in Need

CARROLLTON, Texas (April 3, 2020) – Recognizing the uncertainty and impact that the COVID-19 pandemic has had on the community, [Operation Kindness](#) is dedicated to being a resource and a vital asset to individuals and their pets in need of support. As part of its commitment to make sure that all animals in the area are well cared for, the leading no-kill animal shelter in North Texas is opening its [Pet Food Pantry](#) to help families in need of animal food by appointment only. Contactless appointments to pick up pet food will be available from noon to 3 p.m. on Thursdays beginning April 2.

The Operation Kindness Pet Food Pantry is a program established by the organization to provide temporary food assistance to help owners keep their pets. With each application approval, owners are provided pet food for up to three months. Operation Kindness is following the guidelines of the CDC and local health and government officials and is closed to the public until further notice, but contactless pickups will allow it to help while ensuring the health and safety of both the shelter's staff and community members. Guests must call Operation Kindness at 972-418-7297 between 8 a.m. and 5 p.m. daily to secure a 10-minute time slot. During the pickup window, a staff member will meet guests at the Pet Food Pantry's front door with their items.



"We believe that it's our responsibility to keep everyone safe as well as do our part to help the community in a time of great need," said Natalie Buxton, the director of marketing and communications for Operation Kindness. "We realize that the pandemic has upended the lives of people around us, and we want to provide an opportunity for pets and their owners to remain happy and healthy. By opening the Pet Food Pantry for contactless pickups, we want to ensure that pet care remains consistent during this difficult time while also following the guidance of our local health authority."

Operation Kindness's decision to provide food via a contactless process comes from the understanding that all pets should be taken care of during such a challenging time. Operation Kindness believes in serving animals with generosity and love by providing support to those in need just as the community has extended its hand to support the animals at the organization. Due to the temporary closure of the shelter, Operation Kindness requested community support to help foster pets during the quarantine. With more than 200 applications submitted, Operation Kindness placed 213 dogs and cats into loving foster homes while the staff continues to care for the animals in the medical wing.

Individuals who would like to support Operation Kindness's efforts can do so with donations of supplies, food or toys. Generous gifts from the community provide the organization with the necessities needed to continue operations and function as close to normally as possible. Monetary donations, in particular, allow the shelter to provide the best quality environment for animals currently in foster care and those in the medical wing. Operation Kindness has created a contactless process to collect community donations daily

from 8 a.m. to 5 p.m. Donations of supplies, food and toys can be left at the nonprofit's front door, located at 3201 Earhart Drive, Carrollton, TX 75006. Community members maintaining social distancing can ring the front door and leave. A staff member will walk out to collect the donations, thereby avoiding person-to-person contact.

Additionally, Operation Kindness has updated its Amazon wish list, and donors can ship items directly to the nonprofit: <https://smile.amazon.com/gp/ch/list/75-1553350>

As the leading no-kill animal shelter in North Texas, Operation Kindness goes above and beyond to fight the heartbreaking issue of pet homelessness. The shelter cares for more than 400 pets daily and 5,000 pets annually, providing a safe haven for dogs and cats so they can have a second chance at a great life. Operation Kindness prioritizes pet wellbeing and health and envisions a world where all animals are able to be loved and adopted. With various partnerships, programs and resources, thousands of dogs and cats are saved each year and taken care of by the wonderful staff and volunteers at Operation Kindness until they're ready to be adopted into responsible, loving homes.

To learn more about the Pet Food Pantry, visit http://support.operationkindness.org/site/PageNavigator/pet_food_pantry.html. To learn more about Operation Kindness and its efforts to save homeless animals, visit <https://www.operationkindness.org/aboutUs>. For more information about volunteer and fostering opportunities, go to at <https://www.operationkindness.org/volunteer> and <https://www.operationkindness.org/volunteer3>.

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About Operation Kindness

Founded in 1976, Operation Kindness is the original no-kill animal shelter in North Texas. Its mission is to care for homeless cats and dogs in a no-kill environment until each is adopted into a responsible home. As an advocate for humane values and behaviors, Operation Kindness has been able to save more than 105,000 animals since its inception. The shelter assists more than 5,000 cats and dogs each year, caring for an average of 400 animals daily To learn more about Operation Kindness, please visit <https://www.operationkindness.org/>.

Media Contact

Ann Littmann
TrizCom PR on behalf of Operation Kindness
Ann@TrizCom.com
Office: 972-247-1369
Cell: 469-978-1793