

Riverview Health ER and Urgent Care - Fishers Now Open

Fishers, Indiana (November 20, 2019)...Riverview Health is pleased to announce that Riverview Health ER and Urgent Care – Fishers is open. This facility is the first of four total to be built and is located at 9690 E. 116th St. next to Top Golf.

"As the area continues to grow, the demand for urgent and emergency services has, too," said Seth Warren, Riverview Health president and CEO. "We are excited to expand our footprint, while also meeting this need."

The new Riverview Health ER and Urgent Care facilities have a retail model and focus on customer service and treating patients quickly. That means no complicated or lengthy paperwork, no glass partitions and a treatment process that keeps patients moving. The ER services will be available 24/7, while the urgent care hours will be 7 a.m. to 10 p.m. daily. An ER physician will see all patients, regardless of the level of service needed. However, patients will only be billed for the level of care that is provided.

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About RIVERVIEW HEALTH EMERGENCY ROOM & URGENT CARE

Riverview Health Emergency Room & Urgent Care is Hamilton county's only combined emergency room and urgent-care center under one roof. The patient-centered retail-care model is built on a proven business system focused on concierge-level customer service and transparency. Riverview Health ER & Urgent Care's Fishers location has on-site lab equipment and a radiology suite with X-ray and multislice CT scanners. It's open 24 hours a day, seven days a week. Every patient is seen by an ER-trained physician. Patients only pay for the care they need, as objective criteria determine whether emergency or urgent care is required. This proven model establishes a cost-effective, personal and time-efficient way to deliver high-quality medical services at the appropriate cost, garnering long-term patient loyalty. Riverview Health ER & Urgent Care is currently open in Fishers, with plans to open in Carmel in 2020. Riverview Health ER & Urgent Care is a joint venture partnership with Intuitive Health. For more information, visit <u>ERUC.Riverview.org</u>, read the <u>company's blog</u> or find the company on <u>Facebook</u> and <u>Instagram</u>.