



Riverview Health Holds Groundbreaking for its New Emergency Room & Urgent Care in West Carmel/ Zionsville

Carmel, Ind. (September 24, 2019)...Riverview Health, along with city officials, community representatives and board members held a groundbreaking on Tuesday, Sept. 24 for its new Emergency Room & Urgent Care located at 10830 N. Michigan Road, Zionsville, Indiana.

"Often times when unplanned medical needs arise, there's the question of whether or not to go to the emergency room. With the emergency and urgent care combination, patients have a single convenient access point close to home and be treated accordingly with the same high-quality healthcare of our hospitals in Noblesville and Westfield," said Seth Warren, President CEO of Riverview Health.

This West Carmel/Zionsville location is set to open late summer of 2020 and will be one of four total Riverview Health Emergency Room & Urgent Care facilities. The Fishers location is the first to open in November 2019 with a Carmel location opening in January 2020. The fourth and final will be located in the Nora area in Indianapolis, which has yet to break ground.



These projects are in conjunction with Intuitive Health, an organization located in North Texas that has worked with established health systems throughout the nation to build and manage retail health facilities that specialize in full-service emergency and urgent care services in a licensed hospital outpatient department. Each retail-centric facility will be approximately 10,000 square feet and will be developed under the guidance of commercial real estate firm Equity, E4H Architecture and local construction firm, Meyer Najem.

"Patients want convenience, immediate access to care, better customer service and greater transparency into the billing process," said Thom Herrmann, CEO of Intuitive Health. "Bringing urgent care and emergency care to the families of West Carmel and Zionsville allows us to meet many of their expectations."

The ER services will be available 24/7, while the urgent care hours will be 7 a.m. to 10 p.m. every day. An ER physician, regardless of the level of service needed, will see all patients. However, patients will only be billed for the level of care provided.

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About Intuitive Health

Founded in 2008, Intuitive Health changed the way patients access the ER and urgent care services by providing both under the same roof, accessed by the same entrance and offered in highly convenient retail

locations. Intuitive has built an exceptional customer service model, with industry-leading satisfaction ratings. Intuitive saves patients, payors and employers millions of dollars each year by eliminating inappropriate emergency room utilization. Intuitive partners with leading health systems nationwide to build, operate and launch combined ER & UC retail-located healthcare facilities. Please visit www.IHERUC.com for more information.

About Riverview Health

Riverview Health is comprised of a full-service, 156-bed hospital and 25 primary, immediate and specialty care facilities located throughout Hamilton County. Together, we provide comprehensive healthcare services in 35 medical specialties and have frequently been recognized for our clinical and service excellence.