



Baptist Health Care Opens Second Combined Emergency Room and Urgent Care Location at Baptist Medical Park- Nine Mile

PENSACOLA, Fla. (February 20, 2024) – Baptist Health Care opens its second combined emergency room and urgent care location at the existing Baptist Medical Park – Nine Mile (9400 University Parkway).

Baptist Emergency Room & Urgent Care is now open 24 hours a day, seven days a week, with emergency medicine-trained physicians and nurses. Each patient will be assessed by a clinician and then treated through the appropriate care path. Patients can expect:

- No appointments; walk-in only convenience
- Shorter wait times
- On-site CT, X-ray, ultrasound, and labs
- Will see a board-certified, ER-trained physician at every visit
- Only pay for the level of care you need
- Lower cost of services: 70% of patients are billed at urgent care levels
- Services are considered in-network with most major insurances, including all Medicare plans

“Baptist was the first to bring the combined hybrid ER/urgent care model to the area in 2019. Our first location opened at Baptist Medical Park – Navarre, and patients tell us they love the ease and convenience it offers,” said Brett Aldridge, chief operating officer and executive vice president of Baptist Health Care.

In addition to the new ER and urgent care center, Baptist Medical Park- Nine Mile continues to offer primary care, internal medicine, specialty services, lab, diagnostic imaging, pharmacy and Andrews Institute rehabilitation services.

The addition of this innovative combined emergency room and urgent care represents a \$10 million renovation investment to better serve Pensacola and its surrounding communities. Sixty new jobs will be created, adding to the existing team members at Baptist Medical Park - Nine Mile.

Baptist Emergency Room & Urgent Care – Nine Mile represents a partnership Baptist forged with Texas-based Intuitive Health several years ago to bring the first combined ER and urgent care clinic in Navarre, Florida. These hybrid clinics offer a full-service emergency room and an urgent care clinic under one roof. Customer service scores have reflected the success of the innovative approach to delivering the appropriate level of care based on the severity of a patient’s symptoms.

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About Baptist Health Care

Baptist Health Care is a not-for-profit health care organization based in Northwest Florida that is committed to helping people throughout life's journey. Baptist continuously strives to be a national leader in quality and service. Baptist Health Care includes three hospitals, four medical parks, Andrews Institute for Orthopaedics & Sports Medicine and a large network of primary care and specialty physicians. Baptist Health Care is one of the largest non-governmental employers in Northwest Florida.

- Baptist Health Care • Baptist Hospital • Gulf Breeze Hospital • Jay Hospital
- Baptist Medical Parks Airport, Nine Mile, Navarre and Pace • Andrews Institute • Baptist Medical Group
- Baptist Heart & Vascular Institute • Baptist Health Care Foundation

About Intuitive Health

Founded in 2008, Intuitive Health pioneered the combined emergency room and urgent care model. Intuitive Health partners with established health systems nationwide to build, operate and launch retail healthcare facilities that provide urgent care and emergency room services under one roof. Intuitive Health partners with leading health systems nationwide, including Arizona, Delaware, Florida, Kentucky, Indiana, New Mexico, Ohio, Oklahoma, Texas, Virginia and Washington. Intuitive's patient-centric approach to immediate care has saved payors and patients hundreds of millions in unnecessary emergency care spending. In addition, the Intuitive Health model increases market share for partnered healthcare systems by expanding their footprint with conveniently located centers. For more information, please visit IHERUC.com.

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